

National Transportation Safety Board

Washington, D. C. 20594

Safety Recommendation

Log 2152

Date: June 5, 1989

In reply refer to: A-89-31 and -32

Mr. Robert E. Whittington Acting Administrator Federal Aviation Administration Washington, D.C. 20591

On December 27, 1987, at 2339 central standard time, a McDonnell Douglas DC-9-31, N8948E, operating as Eastern Air Lines flight 573 (EA573), was substantially damaged during a hard landing at the Pensacola Regional Airport, Pensacola, Florida. The scheduled passenger flight had departed Atlanta, Georgia, at 2245 on an instrument flight rules (IFR) flight plan. Instrument meteorological conditions prevailed at the time of the accident. No fire occurred, but the captain ordered an emergency evacuation after the airplane came to a stop on the runway. The airplane carried 107 people: 100 revenue passengers, 3 nonrevenue passengers (one of whom occupied the cockpit jumpseat), 2 flightcrew members, and 2 flight attendants. Four passengers sustained minor injuries during the emergency evacuation.

The surface weather observation at 2334 at Pensacola was as follows: ceiling measured 900 feet overcast; visibility 2 miles, moderate rain, fog; wind 300° at 8 knots; altimeter 30.05 inHg. No significant changes were noted in the 2350 observation which showed both the temperature and dewpoint to be 68° F. The wind gust recorder trace showed a maximum wind of 10 knots during the period 2330 to 2345. At about the time of the accident, a line of weak to strong weather echos was passing over the airport with the eastern edge of a moderate to strong weather echo at the approach end of runway 16. The approach and landing occurred in a moderate to heavy rain shower. The sound of the airplane's windshield wipers was recorded on the cockpit voice recorder.

During the investigation, the Safety Board found that the spring tension on the captain's windshield wiper arm was about 5 pounds, while that of the first officer's was about 9 pounds. Nominal tension is 10 pounds, plus or minus 1 pound. Inadequate windshield wiper arm spring tension during flight through rain can degrade rain removal capability and cause visual illusions. Although neither the

⁷For more detailed information, read Aircraft Accident/Incident Summary Report--"McDonnell Douglas DC-9-31, N8948E, Operated by Eastern Air Lines, December 27, 1987, Pensacola, Florida" (NTSB/AAR-89/02/SUM).

captain nor the jumpseat occupant, an Eastern Air Lines DC-9 first officer, reported difficulty seeing the runway environment, the Safety Board was not able to resolve whether the lower- than-normal spring tension on the captain's windshield wiper arm affected his ability to clearly distinguish the runway environment.

A review of the Eastern Air Lines maintenance program disclosed that verification of windshield wiper spring tension was not required during scheduled periodic inspections. Spring tension measurements were usually made when troubleshooting windshield wiper discrepancies reported by pilots. The daily log sheets for N8948E indicated that two adjustments to the captain's windshield wiper were made in the year preceding the accident, most recently on August 22, 1987, in response to pilot discrepancy reports. Because insufficient tension of the wiper can cause degraded rain removal capability, the Safety Board believes that Eastern Air Lines' practice of examining windshield wiper blade tension only after pilot discrepancy reports does not provide adequate assurance that wipers will perform effectively during adverse weather conditions, when their performance could be critical to flight safety. The Safety Board believes that periodic verification of proper windshield wiper spring tension should be performed by air carriers using similar windshield wiper equipment.

Therefore, as a result of its investigation, the National Transportation Safety Board recommends that the Federal Aviation Administration:

Review the design and service history of spring tension-type windshield wiper blades used on large air carrier aircraft to determine an appropriate inspection interval for verifying wiper spring tension. (Class II, Priority Action) (A-89-31)

Require operators of large air carrier aircraft equipped with spring tension-type windshield wiper blades to inspect and adjust windshield wiper blade tension at appropriate intervals. (Class II, Priority Action) (A-89-32)

KOLSTAD, Acting Chairman, BURNETT, LAUBER, NALL and DICKINSON, Members, concurred in these recommendations.

James L. Kolstad Acting Chairman

- D. Kalstael

National Transmor on Safety Roard Washington, 4.C. 20594

Bricf of Accident

12/27/87 FENSACOL	A,FL	A/C Rus, No. N8948E	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Time (Lc]) -	- 2339 CST	:
Basic Information Type Operating Certificate-AIR CARRIER - FLAG/DOHFSTIC Name of Carrier -EASTERN AIR LINES Type of Operation -SCHEDULED, DOHESTIC, PASSENGE Flight Conducted Under -14 CFR 121 Accident Occurred During -LANDING	čc	Aircraft Dumsge SUBSTANTIAL Fire NONE	Fotal Crew 0 Pass 0	I Serious M	Minor 4	None 4
Aircraft Information Make/Model - MCDONNELL-DOUGLAS BC-9-31 Landing Gear - TRICYCLE-RETRACTABLE Max Gross Wt - 105000 No. of Seats - 106	Eng Make/Nodel Number Engines Engine Tyre Rated Power	c1 - P.EU JTRII-7B es - 2 - TURROFAN - 14000 LPS THRUST	f 	ELT Installed/Activated - ND -N/A Stall Warning System - YES	ctivated - 8	
Environment/Orerations Information Weather Data W. Briefind COMFANY Method IN PERSON Completeness FULL Basic Weather IMC Wind Dir/Speed 310/007 KTS Visibility Z.000 SM Lowest Sky/Clouds N/A Lowest Ceiling N/A Lowest Ceiling N/A Comest Ceiling N/A Comfition of Lisht NIGHT(DARK)	Itinerary Last Decarture Foin ATLANTA,6A Destination SAME AS ACC/INC ATC/Airspace Type of Flight Flan Type of Clearance Type of Flight	e Foint /INC t Flan - IFR ance - IFR s - ILS-LOCALIZFR	4 L	Airrort Proximity Airrort Pata PENSAGOLA REGIONAL Runway Ident Runway Lih/Wid - Runway Surface - Runway Statu: -	L 16 7002/ 150 ASPHALT WFT	
A41.11.1(S) B1	nial Flight Revi Current Honths Since - Aircraft Tyre -	; ; 	ficate - UALID MEDI Flisht Time (Hours) - 13246 L 1- 4397 t- UNK/NR L - UNK/NR R	Hedical Cortificate - VALID MEDICAL-WAIVERS/LIMIT Flisht Time (Hours) Total - 13246 Last 24 Hrs - Make/Model - 4397 Last 30 Days - UNK/ Instrument - UNK/NR Lest 90 Days - UNK/ Multi-Eng - UNK/NR Rotorersft - UNK/	ICAL-WAIVERS/LIMIT Last 24 Hrs - 4 Last 30 Days- UNK/NR Last 90 Days- UNK/NR Ratorcraft - UNK/NR	# # # # # # # # # # # # # # # # # # #

Instrument Roting(s) - AIRPLANE

EASTERN SLIVES.

EASTERN SLIVES AND APPCH CTL AT 2323 CST, WAS ADZD TO EXFECT AN ILS RWY 14 APPCH & WAS VECTORED ARND WX, AT 2330, THE CTLR ADZD THE LS GLINE SLOPE (6/S) HAD GOME THIO "ALARN" RUIT THE LOC APPEARED NML. AT 2333, THE WND SHIFTED TO 310 DEG AT 7 KTS. SINCE THE RC APCH TO RWY 34 WAS NOTAMED AS INOP, THE CONT DAY 16, USING SO DEG OF FLAPS, AT 2334, THE Y TOLD THE CTLR, "IF YOU DON'T RET THE 6/S UP, WE'LL TO A., LOC APCH." THEY REPRID THE G/S, BUT WERE ADDIT IN MILE G/S WAS STILL IN ALARM, THE ACFT RROKE OUT OF CLDS IN RAIN AT 900°; LCT TURRC WAS ENCIRD ON FINAL APCH. AT AROUT I WILE OUT, THE F/O NOTED THE ACFT WAS HIGH AND ADVISED THE CAPT PUSHED THE NOSE OUFR AND REDUCED FOWER, INCREASING SPEED AND RATE OF DESCENT, REOD ALT CALLOUTS WERE NOT HADE, F/O ANVISED CAPT TO FLARE, BUT FLARE WAS INADOT; THE ACFT TOLCHED TOWN HARD & THE FUSELAGE FAILED RIN STANS BIS 3 756, ACFT WAS STOPPED WITH THE TAIL RESTING ON THE RWY, 4 PAX RECD MINDRIES DRG EVAC. WX STUDY SHOWED A NORD TO STRONG (VIP LUL 2 TO 3) WX FCHO OVER THE AFRICH END OF RWY 15,

Brief of Accident (Continued)

File No 1505 12/
 12/27/87 F
 PENSACOLA,FL
A/C Red. No. N8948E Time (Lc1) - 2339 CST

Phase of Operation Occurrence #1 LANDING - FLARE/TOUCHDOWN HARD LANDING

Finding(s)

1. LIGHT CONDITION - NIGHT

WEATHER CONDITION - FOG
WEATHER CONDITION - FAIN
WEATHER CONDITION - TAILWIND
TERRAIN CONDITION - DOWNHILL
AIRPORT FACILITIES, VISUAL APCH SLOPE IND(VASI) - UNAVAIL
PROPER DESCENT RATE - NOT MAINTAINED - PILOT IN COMMAND
MISSED APPROACH - NOT PERFORMED - PILOT IN COMMAND UNAVAILABLE

CREW/GROUP COORDINATION - NOT PERFORMED -

FLIGHT AND NAVIGATION INSTRUMENTS - INATTENTIVE - FILOT IN COMMAND FLARE - IMPROPER - FILOT IN COMMAND

----Probable Cause----

is/are finding(s) 7,8,11 The National Transportation Sofety Board determines that the Probable Couse(s) of this preident

Factor(s) relating to this accident is/are finding(s) 9:10